



# NCR RealPOS™ 20 POS Terminal

Affordable  
Powerful  
Reliable



- Intelligent Integration of Functionality
- Small Footprint and Low Profile
- Reliable, Trusted Brand Name
- Superior Value

The open and scalable architecture of the NCR RealPOS 20 supports a broad selection of operating systems, applications and retail peripherals – at a price that equates to its small size. The NCR RealPOS 20 is designed for retailers that require an all-in-one POS workstation – from a reputable company – that provides a high degree of lifecycle management and reliability not commonly found with PC and off-brand solutions.

## Comprehensive Choice of Peripherals

The extensive list of certified NCR peripherals is second to none. You may select from a variety of printers, scanners, keyboards, customer displays, cash drawers, and payment devices to develop a custom configuration that meets your specific requirements.

## Retail Hardened

The NCR RealPOS 20 complies with NCR's strict reliability standards – which are rated among the highest in the industry. Our design – from the smallest to the largest component – is specified to operate within the harshest retail environments. The proof and value of our reliability standards may be found within the multitude of NCR POS terminals still in operation far beyond their life expectancy.

## Simplified Service

Designed for quick access to critical components, the NCR RealPOS 20 features tool-free front access to the hard disk drive and power supply. What's more, the optional MSR, Compact Flash memory, and customer display may be quickly installed or replaced without opening the cabinet. With its enhanced serviceability and remote management capabilities via NCR Retail Systems Manager - the NCR RealPOS 20 reduces downtime, minimizes operational disruptions, and simplifies system upgrades.



# NCR RealPOS 20 POS Terminal

## NCR Service and Support

The NCR RealPOS 20 is supported by our global services team and certified NCR RealPartner resellers, offering a complete portfolio of consulting, development, integration, maintenance and support services.

## Technical Specifications

- 12.1" Dual Bulb Active Matrix LCD
- SVGA 800x600 resolution
- ELO AccuTouch 5-wire resistive touch screen
- ELO AccuTouch Controller
- 733MHz VIA processor
- 128MB – 384MB memory
- Built-in mono speaker

### Connectivity

- Four powered RS-232 (5V/12V)
- One parallel port
- PS/2 keyboard and mouse ports
- Two USB ports
- Two cash drawer ports
- 10/100 Ethernet

### Expansion

- 3.5" hard disk drive
- Compact Flash slot
- On-board mini-PCI slot
- External USB CD-ROM

## Options

- 3-track wedge MSR
- Integrated/remote 2x20 VFD customer display
- Wall mount

## Operating Systems

- MS-DOS 6.2
- Microsoft® Windows® 2000, XPe, XP Pro and CE.NET
- Linux

## Remote Peripherals

- 7167 multi-function thermal receipt printer
- 7197 thermal receipt printer
- Standard PC keyboard
- 5932 alphanumeric 'big ticket' keyboard
- 5972 customer display
- 2189 full-size cash drawer
- 2183 mid-size cash drawer
- 2182 and 2184 compact cash drawers
- 5992 Signature Capture "Plus"
- 5993 Advanced Payment Terminal
- 5945 Electronic Payment Terminal
- NCR's family of hand-held, single-window and Bi-optic scanners

## Terminal Dimensions without MSR (W x D x H)

- 12.25" (30.8 cm) x 12" (30.5 cm) x 11.25" (28.5 cm)

For more information, visit [www.ncr.com](http://www.ncr.com), call 866.431.7879, or email [retail.contactus@ncr.com](mailto:retail.contactus@ncr.com).



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